



Cost Effective services



Increased construction industry contribution to GDP

# Strategy House



### VISION:

Transformed, Sustainable and quality driven construction industry

**MISSION:** Create an enabling environment for a vibrant and innovative construction industry for the delivery of quality infrastructure and economic empowerment

Cost Effective Services	Responsive, quality, driven and compliant industry	Increased construction industry Contribution to GDP	Well coordinated and harmonized Industry
Service Excellence	Regulation & Compliance	Promotion & Development	Strategic Partnership

**Values: (QIPAS)**  
Quality, Integrity, Partnership, Agility & Innovation, Stakeholder Focus



“Transformed, sustainable and quality driven construction industry.”



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## Executive Summary

The National Construction Industry Council (NCIC) was established through an Act of Parliament (Cap 53.05) in 1996 with the mandate to promote and develop the Construction Industry in Malawi, register persons engaged in the construction industry, co-ordinate training of persons engaged in the construction industry and generally to provide for matters incidental to or connected with the Construction Industry.

The need for the current strategic plan has been informed by the desire for NCIC to orientate the services we offer to be stakeholder focused. The plan builds upon the achievements made in the previous strategic plans.

The desire to improve the performance of the NCIC and indeed the industry is apt. The development of the strategic plan has been intensively consultative. The consultations were held in order to get vital information from various stakeholders and to strengthen the ownership of the plan.

The Balanced Scorecard approach has been used in the development of this strategic plan. Strategic issues were distilled from the situational analysis, and they informed the themes and the ultimately the strategy.

## Vision



Transformed, sustainable and quality driven construction industry.

## Mission

Create an enabling environment for a vibrant and innovative construction industry for the delivery of quality infrastructure and economic empowerment.

## Core Values

The following core values of the NCIC will provide the guiding principles, which will help the board, management and staff to behave and relate with all stakeholders.

### *Quality*

We are consistent in what we do and put quality first.

### *Integrity*

We are honest, transparent, accountable and uphold strong ethical principles.

### *Partnership*

We believe working together, for each other makes everyone better.

### *Agility and Innovation*

We are flexible, responsive, creative and adaptive to disruptions and changing environment.

### *Stakeholder focus*

We exist because of our stakeholders and they come first in all that we do.

## Strategic Themes

The strategic plan has identified specific areas of focus for which NCIC must excel in order to achieve its vision. The four focus areas have operationalised the NCIC vision statement into more specific focus areas and eventually into strategic initiatives. The issues emerged from the Institutional and Situational analysis. The distilled issues will be prioritized and implemented during the plan period

## THEMES AND RESULTS

### Compliance and Regulations

Responsive, quality and compliant Industry

### Strategic Partnerships

Well Coordinated and harmonized Industry